



March 30, 2020

To our valued customer:

Our priorities at Make-Way Environmental Technologies Inc. remain the health and safety of our customers, employees and suppliers. With the constantly evolving news surrounding the coronavirus (COVID-19) we are closely monitoring and taking necessary steps to ensure that our customers, staff, and local suppliers continue to remain safe during this time.

A few days ago, Premier Doug Ford announced that all non-essential businesses in Ontario should close by the end of day March 24, 2020. There is a great deal of uncertainty and we want assure you that Make-Way Environmental Technologies Inc. will remain open and is committed to providing support and service to you as the wastewater and septic sectors have been deemed essential during this time.

During this time of COVID-19 we encourage everyone to adhere to the following recommendations:

- If you are returning from travelling please remain home and administer the 14 day required self-isolation.
- If you are feeling unwell or have a cough, please remain home.
- Please continue to remember the importance of thorough and frequent hand washing as well as proper sanitation of all contact points such as door handles, telephones, handrails etc.
- Please call first. Although the Make-Way Environmental Technologies Inc. office is open, our doors are closed to the public.

We are here for you and will do everything we can to help you with your septic systems and installations. We are available to help with your designs, septic issues or to deliver all needed product.

Thank you for your business. We hope that all of you and your families may stay safe and healthy.

Sincerely,

Bert Knip, President
Make-Way Environmental Technologies Inc.

